

Docket No.: 1509-222

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Lawrence WILCOCK *et al*

Application Number 09/977,494

Filed: October 16, 2001

For: CONTACT CENTER

Honorable Commissioner of Patents
Washington, D.C. 20231



Attention: OIPE

RESPONSE TO NOTICE TO FILE MISSING PARTS

Sir:

This is in response to the Notice of Missing Parts of Application dated November 21, 2001, the period for response to which is set to expire on *January 21, 2002*. Submitted herewith are the following:

- Basic Filing Fee \$740.00
- Extra Dependent Claims Fee \$162.00
- Late Surcharge \$130.00
- Executed Declaration
- Information Disclosure Statement w/ PTO-1449 and References

A Credit Card Payment Form in the amount of \$1,032.00 is attached to cover the above-listed fees. Please charge any deficiencies in the enclosed fees to Deposit Account 07-1337 and direct any inquiries in connection with this application directly to the undersigned.

Respectfully submitted,

LOWE HAUPTMAN GILMAN & BERNER, LLP

Allan M. Lowe
Registration No. 19,641

1700 Diagonal Road, Suite 310
Alexandria, Virginia 22314
(703) 684-1111 AML:klb
Facsimile: (703) 518-5499
DATE: January 17, 2002



COMMERCIAL
CIVIL ENGINEER

Section 12
Page 1 of 1 #3

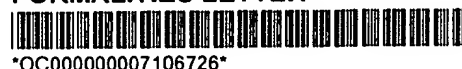
UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/977,494	10/16/2001	Rycharde Jeffery Hawkes	1509-222

CONFIRMATION NO. 1543

FORMALITIES LETTER



LOWE HAUPTMAN GILMAN & BERNER, LLP
Suite 310
1700 Diagonal Road
Alexandria, VA 22314

Date Mailed: 11/21/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.
Applicant must submit \$ 740 to complete the basic filing fee for a non-small entity. If appropriate, applicant may make a written assertion of entitlement to small entity status and pay the small entity filing fee (37 CFR 1.27).
- Total additional claim fee(s) for this application is \$162.
 - \$162 for 9 total claims over 20.
- The oath or declaration is missing.
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 1032.**

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

01-12-2001 09:11:00 09/17/04
740.00 \$
162.00 \$
130.00 \$
1032.00 \$